



Ofsted URN: EY2911763 / Company number:17268480

12.0 Adverse weather policy

The safety of our children, staff, and the families who use our setting is our highest priority. We will do our best to stay open during bad weather when possible, but this depends on several factors. If bad weather is forecast, we might decide to close the setting the next day. In that case, an email will be sent to all parents/carers registered on our database to inform them of the closure, and we will also aim to publish this on our website and social media. If the setting stays open despite bad weather, we will try to operate normally for as long as possible. However, this will depend on:

- how many staff are able to travel safely to and from work,
- whether the building inside and outside is accessible and safe,
- whether the indoor temperature is suitable for the children.

We cannot open and will not remain open unless the minimum adult-to-child ratio is met. If we are open as usual and bad weather occurs during the day, the Manager, together with the Directors, will have the final say on whether to keep the setting open and for how long. We will consult with Devon County Council and follow updates from local schools and area closures. The safety of everyone at the setting is most important, and if we believe children need to be collected early for their safety, we will contact parents to inform them.

Staff will be sent home based on distance or personal circumstances, but only when ratios can still be maintained.

Fees during bad weather:

If we decide to close due to bad weather and you normally pay for the session being cancelled, you will not be charged. However, if we are open and you choose not to bring your child, your fees will be charged as usual at the normal rate.